



Imagine a Just Community

## Mediation

### Elder Mediation Service

CJI offers older adults (55+), their families, friends, caregivers, service providers and others in their lives, a process to address conflict, elder abuse, and decision making that affect their vital relationships and their long-term wellbeing. We also provide education and support to older adults and the community.



Autonomy. Safety.  
Dignity. Respect.  
Confidentiality.



*There is nothing harder than to realize you are no longer capable of doing everything for yourself. Through the [Elder Mediation] process, I faced my fears and concerns and discussed ways of allowing others to help me.*

—An older adult client

## About Elder Mediation Service

Our holistic approach focuses on preventing further harm and healing and restoring relationships. We ensure an equal voice for all participants and respect individual values. Mediation is a voluntary process during which a trained facilitator works with all parties to help them arrive at their own decision about how to resolve the issues. Discussions are confidential and held in a private, safe setting.

Typical issues that are addressed:

- Elder Abuse (Physical, sexual, financial, mental, and neglect)
- Decision Making (Power of attorney, wills, housing and living arrangements, financial, retirement)
- Conflict (Neighbour, family dynamics, caregiver burden, intergenerational, workplace)
- Education and Support (Education groups, support groups, social groups, conflict coaching, workshops, trainings, presentations, networking, referral to other resources)

### How to Access our Service

Contact CJI's Elder Mediation service team at **519-744-6549 x 106**

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### Community Justice Initiatives

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**www.cjiwr.com**

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