



Help Us Create a
More Just Community
in Waterloo Region
and Beyond.

Give

Make a donation by calling 519-744-6549
or give online at www.cjiwr.com

Guided by restorative
justice principles, CJI
addresses conflict and
crime by engaging people
who cause harm, people
affected by the harm,
and the community.



Community Justice Initiatives

49 Queen Street North—3rd Floor
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519-744-6549

www.cjiwr.com

 facebook.com/thejustcommunity

 twitter.com/ajustcommunity

 youtube.com/user/thejustcommunity

Our funding partners include: United Way
Kitchener-Waterloo Area, Ontario Trillium
Foundation, Provincial Ministries, Federal
Ministries, and our other generous partners,
many of whom choose to remain anonymous.



Mediation

CJI provides conflict resolution services
for youth, adults, and seniors who are friends,
family members, neighbours, teammates,
coworkers, classmates, victims and offenders.

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Make a Difference...
Volunteer with CJI!



Finding a Positive Way Forward.

How Mediation Works

CJI mediators meet with all participants in advance to ensure that everyone is prepared for a safe, respectful dialogue. Supporters and others impacted by the conflict may also participate in the mediation.

During a mediation, trained facilitators ensure that everyone has a chance to speak and to listen. Participants discuss how a situation impacted them and ask questions.

All are encouraged to take responsibility for their actions, listen to others' perspectives, and to repair harm.

After finding common ground, participants leave with a mutually acceptable plan to move forward.

With some compromise from both sides, we walked away satisfied with our relationship. CJI mediators assisted us to a productive outcome.

— Mediation participant



What was most impressive about this process was that my husband and I learned to effectively communicate and actively listen to each other. The mediators helped us work cooperatively whenever things became frustrating. In the end, we both walked away from the meeting feeling like winners.

— A wife

CJI's Mediation Services:

- Housing Mediation (for conflict in communities and between neighbours)
- Workplace Mediation (fee for service)
- Sports Mediation
- Victim Offender Reconciliation Program (VORP)
- Youth Restorative Justice Program
- Restorative Justice Programs for Schools
- Elder Mediation for older adults and others in their lives
- Family Mediation (some fees may apply)

**Most services free or available on sliding fee scale.
Contact 519-744-6549 x120 to arrange a mediation.**

Volunteer with CJI

If you would like to help victims, offenders, neighbours, family members, etc. to resolve conflict consider becoming a Volunteer Mediator.

For more information contact our Volunteer Coordinator at 519-744-6549 x208.



Community Education

Free Talks

CJI facilitators can equip community members to handle conflict and relate restoratively. We offer free talks about mediation and other topics.

Conflict Resolution and Mediation Training (for a negotiated fee)

In schools, we can set up peer mediation programs and equip teachers to resolve issues.

To create healthier workplaces, we can train staff to work through conflict and strengthen conflict management capabilities.

See www.cjiwr.com under Community Education for topics. Call 519-744-6549 x120 to book a speaker or training.